



May 27, 2016

Mr. David Crawford
Communication Service Solutions
301 W. Maine, Suite 301
Enid, OK 73701

Re: Upgrade of Aeonix System

Dear David,

You did it!

As you know I was very, very nervous about switching out our old telephone system to the new Aeonix switch. After over 30 years in the central station business and countless telephony upgrades that did not go well, I am pleased to report that due to the team effort (yours and mine). This one was completed almost seamlessly.

Kudos to the preparation and implementation done by Dennis Martin and Bob Schott, as well as the assistance of Ralph Taylor and Kurt Musgrave. Like I said, your team did a great job.

I appreciate your patience with us in seeing this to completion and again congratulations on a job well done.

Sincerely,

A handwritten signature in blue ink, appearing to read 'J. Keith Godsey', written over a horizontal line.

J. Keith Godsey
Vice President

JKG/ab